



Dear guests, welcome to Villino Fiorentino !

We are pleased to inform you that:

- All areas and services are for the exclusive use of hotel guests.
- Check-in and check-out are usually virtual
- All handles, buttons and handrailing as well as the counters are disinfected carefully and frequently.
- All baskets in public areas are emptied regularly.
- Disinfectant is available in all areas of the hotel.
- We confirm that the staff on duty have no symptoms related to COVID-19.
- Breakfast is not served as a buffet but a glass basket will be prepared for each guest.
- During the preparation of food and drinks the staff works with mask and gloves.
- Housekeeping staff works with gloves which are thrown away after each use.
- You are invited to follow strictly to the letter all measures of increased hygiene and social distance.
- You are also invited to inform our property if, within 48 hours of your departure, you present symptoms of COVID-19: symptoms of an acute respiratory disease (acute respiratory illness (e.g. cough, sore throat, shortness of breath), or febrile feeling or muscle pain, or sudden loss of sense of smell or taste) or if you are declared positive for the virus.

For any need please, do not hesitate to ask us and consult the website:
<http://www.salute.gov.it/nuovocoronavirus>

We wish you a good stay and we remain with our cordial greetings.

Sara Rabà

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